

1. Strategic objectives/aims

- Listening
- Influencing
- Providing Information
- Organisational Development

To support this we have:-

WORKSTREAMS	OBJECTIVES	KEY MILESTONES	OUTCOMES
Young People	<ul style="list-style-type: none"> • Disseminate survey results • Implement and monitor 	<ul style="list-style-type: none"> • Continue work with Youth Council 	<ul style="list-style-type: none"> • Implement survey findings with Rutland community and service providers
Maternity/Neonates	<ul style="list-style-type: none"> • Monitor BCT impact 	<ul style="list-style-type: none"> • Publication BCT 	<ul style="list-style-type: none"> • Engage Rutland community
Dementia	<ul style="list-style-type: none"> • Understand patient pathway • Highlight gaps • Influence RCC Dementia Strategy 	<ul style="list-style-type: none"> • Event April 22nd with all stakeholders, commissioners/providers/public 	<ul style="list-style-type: none"> • Produce report to highlight issues • Develop action plan • Produce 'Handy Info'
Learning Disability Partnership working with Rutland Parent Carer Voice	<ul style="list-style-type: none"> • Raise awareness • Promote inclusion • Enable greater understanding 	<ul style="list-style-type: none"> • Care Act comes into force April • SEND reforms continue • General Election (Hear my Voice) 	<ul style="list-style-type: none"> • People and Parent Carers feel better informed/involved • Voices Heard
Carers Partnership working with Carers UK Ambassador for Rutland	<ul style="list-style-type: none"> • Raise awareness • Enable greater understanding • Signpost 	<ul style="list-style-type: none"> • Care Act comes into force April • Carers Week 8th - 14th June • Carers Rights Day 28th November 	<ul style="list-style-type: none"> • Informed community

WORKSTREAMS	OBJECTIVES	KEY MILESTONES	OUTCOMES
Urgent Care 1 Emergency Ambulance	<ul style="list-style-type: none"> • Improve provision • Understand specific issues within a predominantly rural community 	<ul style="list-style-type: none"> • EMAS strategic Plan 2015/16 	<ul style="list-style-type: none"> • Greater collaboration between EMAS and HWR
Urgent Care 2 MIAMI	<ul style="list-style-type: none"> • Reduce use of ED for non-emergency care • Signpost non-emergencies to urgent care facilities, GP, or Pharmacy as appropriate 	<ul style="list-style-type: none"> • Urgent Care Centres open 1ST April with improved access 	<ul style="list-style-type: none"> • Improved use of Urgent Care services - undertake a retrospective audit in liaison with ELRCCG. • Examine the effectiveness of Marketing and communication campaign

Mental Health	<ul style="list-style-type: none"> • Understand MH issues in more detail i.e. what matters to Rutland, what are the main issues in our area 	<ul style="list-style-type: none"> • Care Act comes into force April • Revised Code of Conduct for the Mental Health Act Jan 2015 • CQC report MH Act Feb 2015 	<ul style="list-style-type: none"> • To understand major issues and possibly identify key actions
CROSS CUTTING			
WORKSTREAM	OBJECTIVES	KEY MILESTONES	OUTCOMES
Enter & View	<ul style="list-style-type: none"> • Urgent Care 2 • Dementia care • YDU (joint with LHW) • Residential Care 	<ul style="list-style-type: none"> • Planned 4 visits over the year 	<ul style="list-style-type: none"> • Output from visits will inform best practice • Limiting plan to 1 each quarter will ensure resource available for unscheduled visits
Operational Group	<ul style="list-style-type: none"> • Ensure all plans costed and agreed by the Board via Ops group • Keep HWRCIC Board informed re progress • Peer and individual support to volunteers 	<ul style="list-style-type: none"> • Regular monthly meetings to monitor and evaluate progress against work plan 	<ul style="list-style-type: none"> • Governance maintained • Budget managed • Volunteers feel informed and supported • Stakeholders and Public up to date with work plan objectives

<p>Recruitment</p>	<ul style="list-style-type: none"> • Establish and publicise specific vacancies • Increase membership • Undertake Skills audit • Identify any training needs 	<ul style="list-style-type: none"> • Review skills audit • Ensure volunteer workforce remains responsive to our objectives 	<ul style="list-style-type: none"> • Skilled volunteer pool to draw on • Effective use of resources • Volunteers feel valued and supported
<p>We Are Listening</p>	<ul style="list-style-type: none"> • Volunteers needed 	<ul style="list-style-type: none"> • Bi-monthly over the next 12 months • Evaluation following each session in conjunction with CCG, RCC and HWR 	<ul style="list-style-type: none"> • Identify gaps in services • Stakeholders aware of issues • Public kept informed regarding issues raised

The group as a whole will continue to work closely with colleagues in the local authority, NHS and VCF (voluntary, community, faith sector)