

## HEALTHWATCH RUTLAND ACTION LOG July 2016

## PAPER B

Item - Month raised	Date	Action agreed & by whom	Current status
Ongoing -November 2015	EMAS performance	Meeting held with EMAS December 2015 .Concern expressed by HWR that Rutland continued to be at the bottom of the access tables regionally partly due to ambulances tied up offloading at LRI. Agreed to hold an emergency services summit to work with the public to find specific solutions for Rutland. Collaborate in implementing new agreement	CQC report issued 12.05.16  Date of 22nd July 2016 now fixed for Rutland public event
14.86 - Ongoing	SEND	<ul style="list-style-type: none"> <li>▪ Bring parent views on implementation back to Board</li> <li>▪ Review periodically to chase progress</li> </ul>	Jacqui Darlington asked to report back periodically as programme progresses
14.87a	Governance policies	<ul style="list-style-type: none"> <li>▪ Put on website as refreshed</li> </ul>	New Website Commissioned
14.88 - Ongoing	Cancer Targets	<ul style="list-style-type: none"> <li>• JF to pursue with CCG</li> <li>• DH to pursue with UHL</li> </ul>	City CCG has issued RAP notice & date given by UHL for compliance Some slight signs of improvement reported March 2016
14.87- Ongoing	Enter & View	<ul style="list-style-type: none"> <li>• Review progress after one year</li> <li>• Prepare forward programme</li> </ul>	<ul style="list-style-type: none"> <li>• Forward programme agreed for 2016-17</li> </ul>

14.87d	Dementia Project	<ul style="list-style-type: none"> <li>▪ Complete Pathway Mapping (Hospital &amp; End of Life)</li> <li>▪ Complete Patient/carer interviews</li> <li>▪ Complete Information section</li> <li>▪ Prepare Interim report for RCC</li> </ul>	<ul style="list-style-type: none"> <li>▪ Discussions held with HW Leicester City and UHL with a view to joint action</li> <li>▪ Interviews ongoing</li> <li>▪ Information Group not yet established</li> <li>▪ First draft interim report prepared and will be finalised week beginning 21st March to be brought back to Board for sign off</li> </ul>
15.7.10	Minor Injuries	<ul style="list-style-type: none"> <li>▪ Contract awarded to N Doctors</li> <li>▪ Arrangements to obtain public response to new contract agreed with CCG</li> </ul>	Several more cases concerning interrelationship between Out of Hours/Urgent Care and 111. Session held with representative of West Leicestershire CCG to pass on cases and concerns February 2016.
15.7.14	Volunteers	<ul style="list-style-type: none"> <li>▪ Develop recruitment and support processes</li> </ul>	Being gradually put in place as new recruits identified matching volunteer skills to work streams
15.17.i	Recruitment of volunteers		<p>Two new volunteers have joined us since the last meeting and a third has expressed an interest</p> <p>Dementia Report finalised and published Press launch being organised</p> <p>Event being planned for 4th August to obtain views of public for Emergency Care Vanguard</p>

15.17.i	Schedule of meetings on website	<ul style="list-style-type: none"> <li>Finalise and publish</li> </ul>	Now being put on website
15.18a Forward Plan	Ops Group for implementation	<ul style="list-style-type: none"> <li>Start Planning for 2016-17</li> </ul>	<p>Proposals worked up and brought to January 2016 Board</p> <p>Draft Plan and Budget on March agenda</p>
15.18.g	ARRVA	<ul style="list-style-type: none"> <li>Survey patient experience</li> </ul>	<p>Collaboration with RCC total transport study and offer of assistance with survey from RCC.</p> <p>Transport study completed by RCC but not helpful on non urgent transport</p>
15.65	Dentistry	<p>Await results of</p> <ul style="list-style-type: none"> <li>Oral Health survey</li> <li>Out of hours consultation</li> </ul>	<ul style="list-style-type: none"> <li>Additional practice ( 4 dentist) in Oakham about to go out to tender by NHS England</li> <li>The new practice will provide out of hours cover for Rutland</li> </ul> <p>There will be a reduction in capacity in Uppingham</p>
15.70	Young People's Mental Health	<ul style="list-style-type: none"> <li>publicize £1/2m allocation when official</li> </ul>	Problems over national allocation resolved.
15.72	Better Care Together	<ul style="list-style-type: none"> <li>Synchronise HWR listening with BCT consultation</li> </ul>	Consultation date still not known
15.73	Policy - CQC	<ul style="list-style-type: none"> <li>Agree modus vivendi with RCC re inspection/Enter &amp; View visits to avoid overlap</li> </ul>	Raised at contract monitoring

16.11	Young People's Mental Health	<ul style="list-style-type: none"> <li>Showcase YPMH and other projects at Rutland Show</li> </ul>	Rutland Show held on 5th June 2016 and HWR stand drew interest from the public
16.20	Adult Social Care Charges	<ul style="list-style-type: none"> <li>Express concerns at use of leading questions in survey design by RCC</li> </ul>	Formal letter sent to Health Portfolio Holder and Chair of Health and Wellbeing Committee. No response received.
16.36	Young People's Mental Health	<ul style="list-style-type: none"> <li>Jacqui Darlington to pursue additional funding</li> <li>Ann Williams and Sarah Press to pursue Academic links</li> </ul>	Both actions being pursued
16.37 (3)	Enter & View	<ul style="list-style-type: none"> <li>Publish YDU report</li> </ul>	YDU Enter & View Report Published
16.37(7)	Military	<ul style="list-style-type: none"> <li>Pursue links with Welfare Officers</li> </ul>	Action being taken

16.39	Annual Report & AGM	<ul style="list-style-type: none"> <li>• Submit Annual Report to HWE</li> <li>• Publish for AGM</li> <li>• Arrange AGM</li> </ul>	<ul style="list-style-type: none"> <li>• Annual report submitted to HWE</li> <li>• Printing being arranged</li> <li>• AGM being arranged</li> </ul>
16.41	Oakham Neighbourhood Plan	<ul style="list-style-type: none"> <li>• Put Oakham survey proposal to CCG</li> <li>• Request places for Sarah Press and Sarah Iveson on ONP health work group</li> </ul>	<ul style="list-style-type: none"> <li>• Survey agreed by CCG</li> <li>• Meeting Held with CCG Comms Manager to map project</li> <li>• HWR asked to map out possible survey questions</li> <li>• Places agreed</li> </ul>
16.44 (2)	A report of investigations into unsafe practices	<ul style="list-style-type: none"> <li>• Feed findings of Ombudsman report into Transfer of care Task Group</li> </ul>	Group being established
16.44 (3)	CCG proposes to engage with the public on paracetamol and prescribing and Continuing Health Care.	<ul style="list-style-type: none"> <li>• publicize surveys to public</li> </ul>	Paracetamol survey inserted in June Newsletter
16.44 (6)	Mental Health Act Annual Report 2014/15.	<ul style="list-style-type: none"> <li>• Refer to Adult Mental Health Task Group</li> </ul>	Referred