Paper 4: Healthwatch Performance

| | Month | |
|--------------|----------|--|
| Category | Apr-20 | |
| Category 1 | | |
| Response | 24 | |
| Mean | 00:09:23 | |
| 90th Centile | 00:16:26 | |
| Category 2 | | |
| Response | 144 | |
| Mean | 00:24:34 | |
| 90th Centile | 00:40:39 | |
| | | |
| Response | 95 | |
| Mean | 00:48:57 | |
| 90th Centile | 01:34:31 | |
| Category 4 | | |
| Response | 1 | |
| Mean | 00:05:09 | |
| 90th Centile | 00:05:09 | |
| Category 5 | | |
| Response | 6 | |
| Mean | 00:22:01 | |
| 90th Centile | 00:38:56 | |

| Trend |
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| | Month | |
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| Туреѕ | Apr-20 | _ |
| No Of Vehicles At Hospital | 4027 | |
| Pre Handover | 00:23:06 | |
| Total LostHours Pre | 608:22:18 | |

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| Hospital | | | | |
|---------------------------------|-----------------------------------|--|---|--|
| Grimsby Diana Princess Of Wales | Horton General Hospital - Banbury | Hull Royal Infirmary | ^ | |
| Kettering General Hospital | Kings Mill Hospital | Leicester General Hospital | | |
| Leicester Royal Infirmary | Lincoln County Hospital | Macclesfield District General Hospital | ~ | |