

## Paper 2

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28<sup>th</sup> August 2019

Mr T Sacks  
Chief Operating Officer  
East Leicestershire and Rutland CCG  
County Hall  
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Dear Tim

Thank you very much for your reply to our letter regarding the closure of Ketton Surgery. I apologise for the delay in replying, which has been due to the heavy workload we have been experiencing.

We have noted with interest your responses to our questions about the Ketton surgery closure and the Uppingham Practice. In particular, we would be very grateful if you could keep us informed about the results of your survey of those patients who were formerly registered with the Ketton practice and also share with Healthwatch Rutland any problems identified. Are we correct in assuming, also, that the Uppingham Practice, if not already providing electronic prescriptions for patients, is almost ready to do so as the deadline of September approaches?

Kind Regards



Dr Janet Underwood  
Chair Healthwatch Rutland

CC: Cllr Gordon Brown