

Rutland Health Watch Board Meeting

7th December 2021

How EMAS co-ordinates with other health and care services: from major incidents to everyday accidents and illnesses.

NHS
East Midlands
Ambulance Service
NHS Trust



Civil Contingencies Act



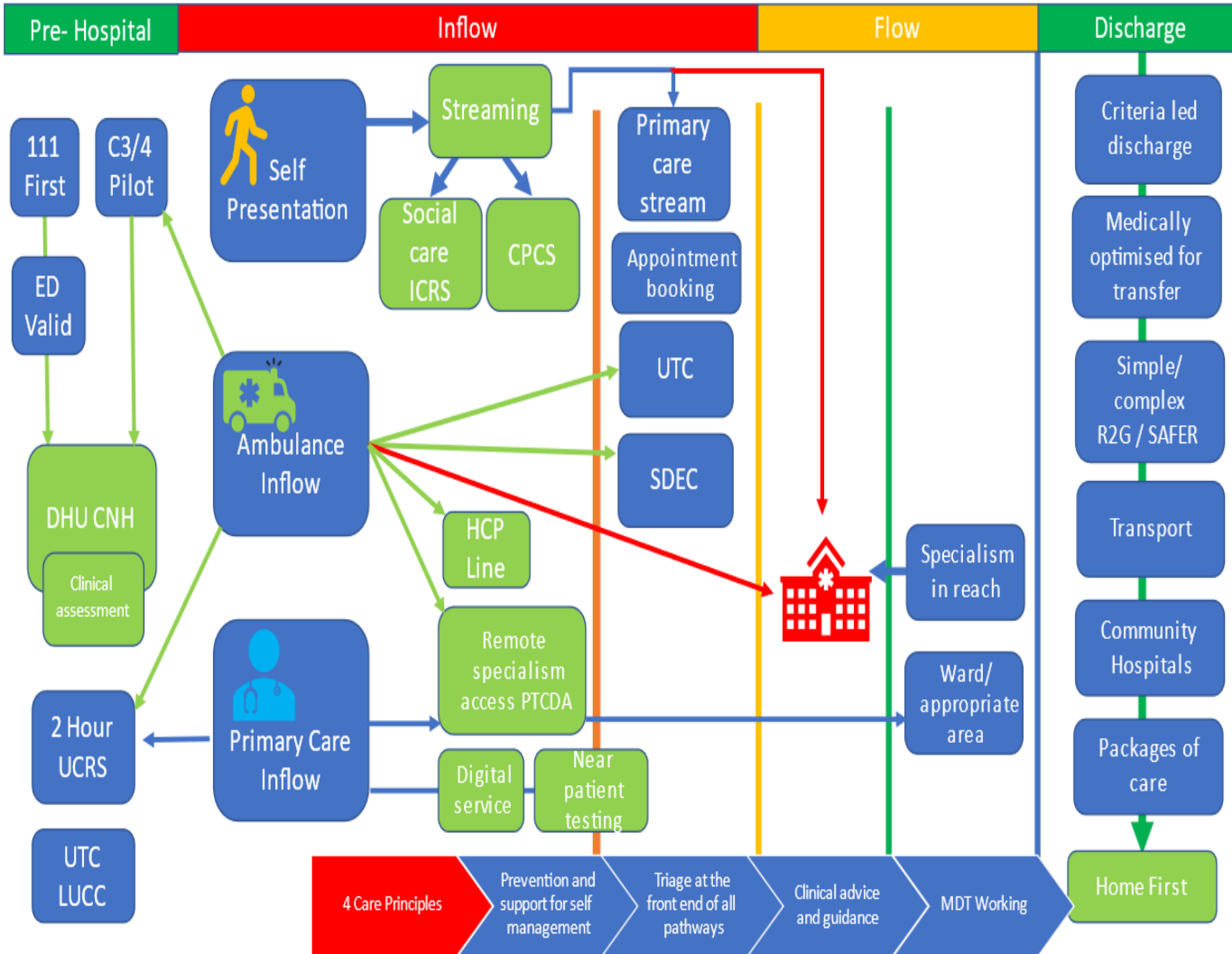
- EMAS is designated as a category 1 responder under Part 1 of the CCA;
- As a category 1 responder EMAS is subject to the full set of civil protection duties, which include:
 - assess the risk of emergencies occurring and use this to inform contingency planning
 - put in place emergency plans
 - put in place business continuity management arrangements
 - put in place arrangements to make information available to the public about civil protection matters and maintain arrangements to warn, inform and advise the public in the event of an emergency
 - share information with other local responders to enhance coordination
 - cooperate with other local responders to enhance coordination and efficiency
 - provide advice and assistance to businesses and voluntary organisations about business continuity management (local authorities only).
- EMAS is a full member of the LLR Local Resilience Forum and works with other members through the operational, tactical and strategic levels.

Joint Emergency Services Interoperability Principles



- JESIP's stated aim is:
"[t]o ensure the blue light services are trained and exercised to work together as effectively as possible at all levels of command in response to major or complex incidents (including fast moving terrorist scenarios) so that as many lives as possible can be saved."
- Sets out the principles for joint working across emergency services and wider with other category 1 & 2 responders.
- Underpins the law (CCA) and the national guidance on Emergency Preparedness & Emergency Response and Recovery (EPRR).
- Forms a core basis of all command and major incident training for our staff.

Urgent & Emergency Care Strategic Coordination



Acronyms:

- ED** = Emergency Department
- CNH** = Clinical Navigation Hub
- UCRS** = Urgent Community Response Service
- UTC** = Urgent Treatment Centre
- LUCC** = Loughborough Urgent Care Centre
- ICRS** = Integrated Crisis Response Service
- CPCS** = Community Pharmacist Consultation Service
- HCP** = Health Care Professional
- PTCDA** = Pre-Transfer Clinical Discussion and Assessment
- SDEC** = Same Day Emergency Care
- MDT** = Multi-Disciplinary Team
- R2G** = Red to Green

Urgent & Emergency Care Operational Coordination



- Health & social care undertake minimum twice daily conference calls to manage and action plan.
- Service developments are developed in an integrated manner where possible, e.g. SDEC pathways / PTCDA.
- Transformation across boundaries, for example First Contact Paramedics & PCNs.
- A focus upon shared objectives and outcomes across the system.
- Emphasis upon relationships and rapid decision making across partners.
- Holding each other to account – supportive confirm & challenge.
- Operational integration, for example EMAS CAD auto transfer C3/C4 to DHU clinical navigation hub.



Questions & Discussion.