

Healthwatch Rutland (HWR) Board Meeting in Public
24th October 2023, Online

Present: Janet Underwood (Chair)(JU), Jacqui Darlington (Vice-Chair) (JD), Kay Jaques (KJ)

In attendance: Tracey Allan-Jones (TAJ), Hollie Hughes (HH)

Apologies: None

		Action
1	Welcome	
2	Declarations of Interest None.	
3	Minutes of previous Board Meeting The minutes from July 2023 were accepted as a true record.	
4	Matters arising All actions were completed and closed.	
5	HWR response to LLR Joint Dementia Strategy Consultation Noted and published as part of the papers pack.	JU
6	<p>Chairs updates:</p> <p>Caroline has resigned from the board, she was such a support and the Chair express her thanks to Caroline on behalf of all board and staff members.</p> <p><i>Health Inequalities</i></p> <p>Reports have been shared of JU's membership of the Integrated Care Board health equity committee. We were asked a few months ago how we felt the committee was working. One of the things that was fed back was that it was very Leicester centred, focusing very much on inner city deprivation and ethnicity and not considering inequalities regarding social isolation and rural access to healthcare.</p> <p><i>Healthwatch England leadership Conference</i></p> <p>Focused on challenges which all HW face such as NHS dentistry and access to primary care.</p> <p>There was also a presentation on pharmacy, they highlighted that pharmacists may be an alternative port of call for GP practices as they are now part of primary care. If pharmacists are employed by surgeries then they could be taken from the high street as there are workforce shortages.</p> <p><i>Integrated Care Board update</i></p> <p>JU participated in a stakeholders panel for CEO recruitment process.</p>	JU

	<p>Andy Williams is retiring at the end of November. There are two shortlisted candidates.</p> <p>JU took part in a Workforce Think Tank about building a sustainable workforce. JU highlighted that there are two counties, Leicestershire took part in the judging process. and Rutland, not just Leicestershire.</p> <p>JU was the Healthwatch Rutland representative on the judging panel for the UHL Recognition Awards.</p>	
<p>7</p>	<p>Healthwatch Rutland Manager Update</p> <p><i>Access at place is another current term for the same day access project which combines urgent care, minor injuries and enhanced access at general practice. Contracts for the Oakham Urgent Care Centre and Minor Injuries Units were due to finish in March 24. The ICB have now extended the contracts to the end of March 2025 to allow time for options to be identified and consultation to happen.</i></p> <p><i>JD: Is the project just for Rutland?</i></p> <p><i>TAJ: It is LLR-wide but Rutland will be looked at separately to Leicester and Leicestershire. TAJ has highlighted that we need a clear service offer, close to home, and better communication with patients.</i></p> <p><i>JU: Are they looking to develop a 'clean room' /surgical facilities at Rutland memorial Hospital?</i></p> <p><i>TAJ: It was being looked at as part of community interest levy spending of monies required from housebuilding/business developers. I believe it has been paused so that the planning work going on for the Levelling Up fund project, which also concerns the Rutland Memorial Hospital, can be considered alongside.</i></p> <p><i>JU: Is the MRI scanner at the enterprise park going ahead?</i></p> <p><i>TAJ: Yes, the pad that will allow siting of the mobile scanner is in progress. TAJ has made a point that transport needs to be available from at least Oakham. No confirmed date.</i></p> <p><i>Update on Enter and View:</i></p> <p><i>Oakham Medical Practice report. Meeting is arranged with practice management on the 20th November and then open meeting on the 28th November where TAJ will present the findings.</i></p> <p><i>TAJ: Welcome to Hollie</i></p> <p><i>HH: Library outreach booked – Oakham and Uppingham in November and Ketton and Ryhall in December followed by the same bookings 6 months later.</i></p> <p><i>We also have a booking at Oakham Castle for February, have contacted the WI, Rutland Access Group and Oakham Baptist Church.</i></p> <p><i>TAJ: We also have the possibility of joining a Greetham Dementia event in November organised by the care coordinator Lisa Hamilton. This is tied in with anticipatory care pilot which bought the Memory Clinic back to Rutland on a Thursday and is providing wrap around care. I had highlighted that we want to see them out in the</i></p>	

	<p>community not just at the hospital and this is the second village event.</p> <p>TAJ noted that we have renewed Cyber Essentials which demonstrates that HWR data and access is secure from cyber-attack.</p> <p>The Dental poll is live at the moment and we have approx. 50 responses so far (hoping to reach 75).</p> <p>Ambulance response has continued to improve slightly over the summer in category 1 and 2. We are still worse than rural counterparts in East Midlands. TAJ is still following it through various boards. We can consider a formal letter at the next board meeting if we don't get traction on it by then.</p> <p>The Rutland population is receiving a mean 12 minute response against a 7 min target for category 1 life threatening calls, when other rural neighbours are within 8 or 9 minutes (none are meeting the target but are closer to meeting it than for Rutland).</p> <p>The women's health hub for Rutland and Melton has been secured by the PCN which is planning to run it from Uppingham, for Rutland and Melton residents.</p> <p>Questions:</p> <p><i>JU: Do we need to raise dental issues with Alicia Kearns MP?</i></p> <p><i>TAJ highlighted that the MP receives all our reports but we can have it on the agenda for a future board meeting, by early next year the oral health needs assessment across the East Midlands should be completed and we should know more about what the commissioners will do for dentistry in the future.</i></p>	TA-J
8	<p>To note and discuss</p> <p>Stakeholder survey: please send any feedback on the survey including who it should be sent to, by next week.</p> <p>Action HH to forward on following meeting.</p> <p>IMP: TAJ suggested that the board could start to receive a quarterly overview of enquiries and signposting themes that we are recording on our new system if it is thought useful.</p> <p>Action: TA-J once HWE data sharing issues are resolved</p>	HH TA-J
9	<p>Questions from the public</p> <p>No questions were submitted in advance of the meeting.</p>	
10	<p>Any Other Business</p> <p>None</p>	JU
11	Next meeting: 8 January 2024 at 6.30pm, online by Zoom	JU
12	The board reconvened for a short meeting in private after the meeting in public.	All

