

Board Members are asked to note the following recent policy and other items which are relevant to the work of Healthwatch Rutland.

1. Chair & CEO appointed to Healthwatch England

Jane Mordue has been appointed Chair of Healthwatch England and Imelda Redmond as National Director.

2. Homecare Support – consultation by Rutland County Council

Prior to renewal of contract, a three-month consultation is underway by Rutland County Council on the way domiciliary care services are provided. The Council's homecare consultation runs until March 31st 2017, during which time service users, family members, carers and providers are being encouraged to get involved and have their say. A special listening event is also being held at the Council offices in Oakham on Friday 13th January 2017, from 2.00-4.00pm. The event is for anyone receiving support at home. A questionnaire is being made available at the Council Offices, local libraries & GP surgeries. It can be completed online at bit.ly/rutlandhomecare. The survey ends on Friday 20th January 2017, after which the Council will produce a set of options for further consultation between February and March 2017.

3. STP Engagement Events

West Leicestershire CCG

NHS East Leicestershire and Rutland CCG and Healthwatch Leicestershire will be inviting people to find out more about proposals for healthcare in Lutterworth in January ahead of a formal consultation early 2017. Two events are being held at the Wycliffe Rooms, George Street, Lutterworth, Leicestershire, LE17 4ED. The first will take place on Monday 9 January 2017 from 12pm to 3pm and the second on Tuesday 24 January from 6pm to 8.30pm. This follows the publication of the draft Sustainability and Transformation Plan (STP) last month.

4. Tier 4 CAMHS standards. (See main agenda)

NHS England are currently conducting a National Review of Children and Adolescent Mental Health Service (CAMHS) Tier 4. NHS England have opened a consultation for 90 days to gather as much feedback from as many people impacted by these services. This includes professionals and charities that support work with young people and their families.

NHS England have asked Young Minds to produce a survey for young people, parents and carers so that as many voices are heard. Young Minds will also host two interactive workshops with Young People (January 28th 2017) and Parents and Carers (January 26th 2017)

5. **Action to reduce sales of sugar-sweetened drinks on NHS premises.** NHS England is consulting until 18th January 2017 on proposals to reduce sales of sugary drinks on NHS premises

6. **CQC Reports**

- **Learning, candour and accountability (Dec 2016)**

This national review by the CQC has found that the NHS is missing opportunities to learn from patient deaths and that too many families are not being included or listened to when an investigation happens.

- **Dentistry**

After visiting nearly 1000 dental practices of which over 90% met the regulatory standards, the CQC has pronounced dental services safe.

At the same time Healthwatch England published “Access to NHS Dental services – what people told local Healthwatch” which concluded there are still access issues in some areas

- **Regulation development**

The CQC is currently consulting on the next phase of its development until February 2017

7. **Continuing Healthcare**

Proposals to revise the CHC strategy including a planned reduction of £24m are awaited from the CCG.

8. **Ombudsman**

A draft bill is being brought forward to bring together the Parliamentary & Health Ombudsman and the Local Government Ombudsman into a new and single public ombudsman service.

FOR INFORMATION