

Healthwatch Rutland meeting in public

Date: Friday 20th March 2015 1.30-4.00pm

Venue Gover Room, Voluntary Action Rutland Lands End Way,
Oakham, LE156RB

Please note that the meeting will be preceded by a public discussion of Better Care Together in the Gover Room 12.30-1.15

Please also note that a static display will be available describing the new urgent care & minor illness services which will be operative from 1st April 2015

A G E N D A

Item	Lead	Report
1. Welcome, introductions & apologies	Chair	
2. Declarations of interest	All	
3. Minutes of the last meeting To approve the minutes of the previous Board Meetings held on Friday 23rd January 2015	Chair	Paper A
4. Progress log Update on actions taken.	Chair	Paper B
5. Matters arising Matters arising from the minutes not covered by the agenda	Chair	
6. Presentation and public discussion of The Care Act <ul style="list-style-type: none"> • Karen de Miranda Candeia, Head of Care Act Implementation, Rutland County Council , will present an outline of the Care Act followed by questions from the public • Questions & Answers 		Paper C
7. Development and delivery of Healthwatch Rutland.- Report from CEO <ul style="list-style-type: none"> 7.1 Operational Group and Task Groups 7.2 Enter & View 7.3 Dementia Project 7.4 Young People's Team 7.5 Mental Health 7.6 Maternity & Neonates 7.7 Learning Disabilities 7.8 Carers 7.9 Urgent Care 1 		Paper D

<p>7.10 Urgent Care 2 7.11 We are listening 7.12 Partnership working 7.13 Policies 7.14 Communications 7.15 Recruitment and support of volunteers 7.16 Moving forward into 2015-16</p>		
<p>8. Policy and other matters requiring consideration by Healthwatch Rutland Board</p> <ol style="list-style-type: none"> 1. Healthwatch Rutland Forward Development Plan 2015-16 - For discussion & Decision (Paper E) 2. Public Engagement Plan 2015-16 & Better Care Together Engagement Programme (schedule to be tabled) 3. Minor Injuries services - To receive an update from David Henson on implementation from 1st April 2015 4. CQC Inspections - To report on contact with CQC and to receive Healthwatch Rutland submission to CQC inspection of LPT (Paper F) 5. Patient Transport - EMAS / Arriva (to receive a verbal report following meetings with EMAS CEO/Chair on 16th) 6. Primary Care - To note Healthwatch England's report on Primary Care (Paper G) 7. To note the resignation of Barry Read as Board Member of Healthwatch Rutland 	<p>Chair</p>	<p>Paper E</p> <p>Paper F</p> <p>Paper G</p>
<p>9. Questions from members of the public</p> <p>To receive questions from members of the public</p>	<p>Public</p>	
<p>10 Any other urgent Business</p>		
<p>11 Dates of Future meetings</p> <ul style="list-style-type: none"> ▪ Friday 15th May 2015 - Gover Centre ,Voluntary Action Rutland ▪ Friday 18th September 2015 - Gover Centre ,Voluntary Action Rutland ▪ Friday 20th November 2015 - Gover Centre ,Voluntary Action Rutland 		

FOR THIS AGENDA IN ANOTHER FORMAT eg LARGE PRINT OR BRAILLE, PLEASE CONTACT HEALTHWATCH RUTLAND



By **telephone**- 01572 720381

@ By **email** -info@healthwatchrutland.co.uk

VOLUNTARY ACTION RUTLAND

How to get there:

By bus:

For the Oakham Hopper local bus timetable click [here](#)

Use Route Three and disembark behind the Rutland County College For bus services to/from other areas, click [here](#)

By train:

On foot: Leave the station by the exit to Platform 2, turn right along Barleythorpe Road to the first junction, bear right into Lands' End Way. The volunteer Centre is about 200 metres on the left-hand side. The entrance to the car park is just after the Volunteer Centre .

By car:

Free parking on site, including spaces for people with disabilities.

