

HEALTHWATCH RUTLAND ACTION LOG MAY 2017

PAPER B

Reference	Item	Action agreed & by whom	Current status
Ongoing	EMAS performance	Despite a local conference and regular meetings with the local management of EMAS, target achievement in Rutland continues to be the worst in East Midlands Region in all categories at all times	<p>CQC report of re-inspection awaited</p> <p>Performance has improved overall since January 2017 March Access target data continue to show Rutland as having the worst performance across all Healthwatch. (see agenda item I)</p> <p>Director of Information at EMAS continues to be chased to provide details of call times achieved without response to date.</p>
14.86 - Ongoing	SEND	<ul style="list-style-type: none"> ▪ Bring parent views on implementation back to Board ▪ Review periodically to chase progress 	Jacqui Darlington asked to report back periodically as programme progresses
14.87a	Governance policies	<ul style="list-style-type: none"> ▪ Under revision 	Updated suite of policies brought to HWR Board for approval 10.05.17 See Agenda item F.
14.88 - Ongoing	Cancer Targets	<ul style="list-style-type: none"> • Achievement of targets • Differentiation of results between providers – ELRCCG results are an amalgam of UHL, Peterborough and Kettering 	<p>Leicester reported nationally as one of poorest performing units</p> <p>ELRCCG continues to report by CCG and not by provider. Individual provider results have been promised</p> <p>Two week waits are showing improvement</p>

			but 31 week targets to treatment continue to show breaches
14.87- Ongoing	Enter & View	<ul style="list-style-type: none"> ▪ Review progress after one year ▪ Prepare forward programme 	<ul style="list-style-type: none"> ▪ Forward programme agreed for 2017-18 ▪ Current activity described in CEO report
14.87d	Dementia Project		<ul style="list-style-type: none"> ▪ Project completed and HWR report published. ▪ Action being taken on it by Rutland County Council ▪ The report is now being considered by the ELRCCG and HWR CEO invited to sit on project Team
15.7.10 16.60	Minor Injuries	<ul style="list-style-type: none"> ▪ Contract under review by CCGs ▪ Arrangements to obtain public response to new contract agreed with CCG ▪ Continue to work with East and West CCGs on their separate initiatives 	<ul style="list-style-type: none"> ▪ No information available from ELRCCG re contract spec • Outcome of urgent care Vanguard awaited • Information awaited from West CCG re 111 revision
15.7.14	Volunteers	<ul style="list-style-type: none"> ▪ Develop recruitment and support processes 	Being gradually put in place as new recruits identified matching volunteer skills to work streams.
15.18a Forward Plan	Ops Group for implementation	<ul style="list-style-type: none"> ▪ Planning for 2017-18 	<ul style="list-style-type: none"> ▪ Plan approved by HWR Board March 2017 ▪ Implementation being taken forward by Operations
15.18g	ARRVA	<ul style="list-style-type: none"> ▪ Survey patient experience 	<p>Survey of primary care including ARRIVA Analysis of results of underway.</p> <p>In the meantime contract ended for Arriva and was awarded to Thames Ambulance Service</p>

15.65	Dentistry	<p>Await results of</p> <ul style="list-style-type: none"> New Contract/Out of hours 	<ul style="list-style-type: none"> Contract procurement underway for additional practice (4 dentist) in Oakham about to go out to tender by NHS England The new practice will provide out of hours cover for Rutland Access to dentures services by care home under review
15.70	Young People's Mental Health	<ul style="list-style-type: none"> Formal request for reinstatement of £1m of LLR Future in Mind Funding submitted jointly by LLR HW Chairs 15.03.17 	<ul style="list-style-type: none"> No reply received to date re funding Successful YPMH event held at Oakham Castle on 1st April Problems over national allocation resolved, hosted by High Sheriff Rutland YPMH Charter Group being formed to oversee implementation in Rutland
15.72	Better Care Together / STP	<ul style="list-style-type: none"> Rewrite of STP Awaited in May 2017 involving reduction in bed closures 	<ul style="list-style-type: none"> Consultation dates for STP still not known No decisions made on capital nationally Deadline for response to 20 day letter enclosing submission from Rutland to ELRCCG expired 12th April. No response to date
16.11	Rutland Show	<ul style="list-style-type: none"> Showcase HWR projects at Rutland Show 	<ul style="list-style-type: none"> Rutland Show to be held on 4th June 2017 HWR stand booked
16.37(7)	Military	<ul style="list-style-type: none"> Establish meeting of veterans' support groups 	<ul style="list-style-type: none"> Date agreed of 29th June for Veterans' event

16.39	Annual Report & AGM	<ul style="list-style-type: none"> • Submit Annual Report to HWE • Arrange AGM 	<ul style="list-style-type: none"> • Annual report due end June 2017 • AGM scheduled for 15th September 2017
16.41	Oakham Neighbourhood Plan	<ul style="list-style-type: none"> • Put Oakham survey proposal to CCG • Request places for Sarah Press and Sarah Iveson on ONP 	<ul style="list-style-type: none"> • Online and survey at 20 outlets and multiple patient groups undertaken and completed on 01.02.17 • Hard copy input by students from Leicester University completed • Design and analysis of final set of reports underway • Results will be shared with the ONP Survey agreed by CCG and scheduled for January 2017 • Places agreed for HWR on ONP
16.44 (6) & 16.53.3	Mental Health Act Annual Report 2014/15. Dementia should be incorporated in Mental Health Task Group	<ul style="list-style-type: none"> • Refer to Adult Mental Health Task Group 	<ul style="list-style-type: none"> • Mental Health Forum now established • Dementia Group incorporated work of Mental Health Task Group
16.53.6	Website	Complete population of Website including “find-a service” and “Feedback Centre”	Work completed
16.59	Glenfield Congenital Heart Service	Chair to write to CEO of UHL giving HWR support	<ul style="list-style-type: none"> ▪ Chair wrote with HWR views – supporting standards but calling for staggered implementation ▪ Implementation response on agenda 10.05.17 (Paper C)

